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November 16, 2012

To Whom It May Concern,

I have had the pleasure to work with Laura Ryan of LAMA Inc. on several projects over the past two years. She brings an incredible passion and spirit to Strategic Planning and Creative Problem Solving.

As a member of the Family Committee of DDAWNY (Developmental Disabilities Association of Western New York), Laura volunteered to lead the group in forming a strategic plan. For the previous year, the committee had not had a clear focus. Laura's facilitation assisted the diverse group to come up with a dynamic plan that is being implemented today. I credit their current success to Laura's intervention.

After the success of that project, DDAWNY hired Laura to facilitate a parent's group in Niagara County. The group was floundering and in need of direction. Laura's enthusiasm and creativity helped mold a plan that was much different than originally anticipated. Her creativity and attention to detail was just what the group needed.

I would highly recommend Laura Ryan as a Facilitator or Trainer for any project. Her preparation, knowledge and ability to work with people with many different personalities and backgrounds make her an excellent candidate for diverse projects. Laura possesses exceptional communication skills- both verbal and written. Her reports and plans are well presented.

I truly enjoy working with Laura and know she would make an impact on your company. Should you require any further information, please do not hesitate to contact me at 716-817-7426 or rfrederick@people-inc.org

Sincerely,

Rhonda Frederick
President

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